

## Testimonies



*Below is just a flavour of the many emails  
and cards we received during 2020*

**February 2020**

*From a respite resident*

“Just to say thank you for making our stay last week so restful and peaceful. We very much appreciated our break at Eckling. The whole team, care and dining room staff, are so helpful and friendly. The Christian ethos of Eckling stands it apart from other care homes. It confirms for us the next move in our life’s journey is to a bungalow at Eckling. Two of our children paying us a visit were most impressed and feel happy about their aged parents’ choice for the future.”

**January 2020**

*From a resident’s relative*

“A sincere and big thank you to the wonderful and dedicated staff of Eckling Grange Care Home. Your love and superb care you gave to xxxx was so appreciated over the years she was with you. We felt xxxx was ‘safe’ and as happy as she could be God Bless.”

**January 2020**

*From a resident’s son and daughter*

“No words will adequately convey our appreciation for the excellent care given to Mum and Dad during their time at Eckling Grange, but we would like to place on record how much we valued the way that everyone did so much to not only make Mum and Dad’s life as comfortable as possible, but the way that they embraced us and make us feel part of the family there.

This was never more evident than during Mum’s final days when we were greeted with such warmth and sincerity on every occasion, this was a great comfort during those final days. The calibre of Staff is exceptional, some really lovely people who go above and beyond and greatly enhance the image of Eckling Grange.”

**January 2020**

*From a resident’s granddaughter*

“I just wanted to write a short note to thank you all for the care you gave to my Grandma up until her recent death. I was always amazed by the level of care you gave her during her time with you and how welcome you made us feel when we visited her. The compassion and respect you showed her and to me was above and beyond “just doing your job”. You are all amazing and I just wanted you all to know that.

Thank you so much and never forget that all that you do is so very much appreciated and admired.”

**January 2020**

*From a bungalow resident*

“What a privilege it is to belong to this community here at Eckling Grange! Coming back from away just a week before Christmas, I was quickly swept into the seasonal activities, the Carol Service, Carol Singing around the bungalows and then the Party.

Thank you all so much for all the extra time and effort you put in to give everyone such a wonderful family time, when you are all busy with your own families as well. We really appreciate all you do for us, it is truly a ministry of love, and we are so blessed to be living here. May you know the Lord’s blessing anew as you serve Him in the coming year.”

**January 2020**

*From a bungalow resident*

“Thank you for the Christmas Carol Singing and for the delicious gifts, the black pepper crackers and the Kit Kats, what a treat it was. You have been so generous to us bungalow dwellers over Christmas and what fun and laughter we have had! It is most precious to watch all the Staff as you give of yourselves over and over.”

**January 2020**

*From a bungalow resident*

“Thank you so much to all the Hard-Working Staff, who made our Christmas so special. Hope you all have a peaceful New Year.”